

---

**Tenants' Survey Questionnaire**

|  |  |
|--|--|
| Relevant Portfolio Holder  | Councillor Karen May, Leader and Cabinet Member for Strategic Partnerships and Enabling  |
| Portfolio Holder Consulted   | Yes / No   |
| Relevant Assistant Director  | Judith Willis  |
| Report Author  | Matthew Bough<br>Job Title: Director – Spadesbourne Homes<br>Contact email:<br><a href="mailto:matthew.bough@spadesbournehomes.co.uk">matthew.bough@spadesbournehomes.co.uk</a><br>Contact Tel: 01527 64252 ext:3120 |
| Wards Affected   | All  |
| Ward Councillor(s) consulted   | No   |
| Relevant Council Priority  | All  |
| Non-Key Decision   |  |
| If you have any questions about this report, please contact the report author in advance of the meeting. |  |

**1. RECOMMENDATIONS**

**The Committee RESOLVE that:-**

- 1) The Tenant Survey Questionnaires for Burcot Close (Appendix 1) and Allen Court (Appendix 2) be approved; and**
- 2) Officers provide the results of the annual tenants' surveys to the next Shareholders Committee.**

**2. BACKGROUND**

- 2.1 Officers have produced an annual tenants survey questionnaire to assess tenants' views on the properties and management of Spadesbourne Homes properties.
- 2.2 Due to the nature of the properties there is one questionnaire for the tenants at Burcot Close and a separate questionnaire for the tenants of Allen Court.

**3. OPERATIONAL ISSUES**

- 3.1 Once approved officers will undertake the survey with a two-week response time.

3.2. The Survey will run on an annual basis.

**4. FINANCIAL IMPLICATIONS**

4.1 No financial implications have been identified.

**5. LEGAL IMPLICATIONS**

5.1 No legal implications have been identified.

**6. OTHER - IMPLICATIONS**

**Relevant Council Priority**

6.2 Hosing - Spadesbourne Homes provides energy efficient homes and helps to balance the housing market by supplying private rented housing in the district.

**Climate Change Implications**

6.3 None as a direct result of this report

**Equalities and Diversity Implications**

6.4 None as a direct result of this report

**7. RISK MANAGEMENT**

7.1 None as a direct result of this report

**8. APPENDICES and BACKGROUND PAPERS**

8.1 Appendix 1 – Burcot Close Survey  
Appendix 2 – Allen Court Survey

**BROMSGROVE DISTRICT COUNCIL**

**Shareholders Committee  
2026**

13<sup>th</sup> April

---

**9. REPORT SIGN OFF**

| <b>Department</b>  | <b>Name and Job Title</b> | <b>Date</b> |
|--|---------------------------|-------------|
| Portfolio Holder   | Cllr Karen May            | .30/03/2026 |
| Lead Director / Assistant Director                         | Judith Willis             | 05/03/2026  |
| Financial Services   | Deb Goodall               | 05/03/2026  |
| Legal Services   | N/A                       |             |
| Policy Team (if equalities implications apply)             | N/A                       |             |
| Climate Change Team (if climate change implications apply) | N/A                       |             |